Adult Bullying & It's Impact

Vicky Waldron

WHY WORKPLACE BULLYING MATTERS

- Massive Toll on Employees
 - ♦ Psychological
 - ♦ Physical
- ♦ It's Costly!
 - ♦ Company reputation jeopardised
 - ♦ Weakens morale
 - ♦ Difficult to retain staff
 - ♦ Costly litigations!





BULLYING & HARASSMENT, SIMILAR BUT DIFFERENT



Bullying

Aggressor & Victim
Power imbalance



Harassment

A form of Discrimination Legal issue



TYPES OF BULLYING

- Physical Bullying
- ♦ Verbal Bullying
- ♦ Social Bullying
- Cyber Bullying





IMPACT OF WORKPLACE BULLYING

- Study: Cost of bullying \$6-13 BILLION per year
- Canadian Centre For Workplace Safety
 - ♦ Increased depression symptoms
 - ♦ Increased anxiety symptoms
 - ♦ Increased panic attacks
 - ♦ Increased absenteeism
 - ♦ Increased EHB costs



WORKPLACE BULLYING: NOT A PRODUCTIVITY TOOL

- Bullying Has Detrimental Effect across ENTIRE Workplace
 - ♦Studies:
 - Productivity declines
 - ♦ Workplace culture > hostile
 - ♦ Worker compensation claims increase
 - ♦EHB programs costs rise
 - Retention/Recruitment costs higher
 - ♦ Negative publicity





HOW TO RECOGNISE SIGNS OF BULLYING

♦ WORKPLACE BULLYING INSTITUTE:

- ♦ Frequent nausea
- ♦ 'Obsession' with work
- ♦ Increase in BP/decline in physical emotional health
- ♦ Feelings of shame related to work
- ♦ Increased time off work
- ♦ Loss of desire/pleasure in activities
- ♦ Feeling responsible for workplace negativity





DEALING WITH A WORKPLACE BULLY



SPEAK UP EARLY!



FIND AN ALLY



DOCUMENT!



INCREASE YOUR CAPACITY TO COPE!



TELL SOMEONE IN AUTHORITY



DONT BE A BYSTANDER!



CONCLUSION

Workplace
Bullying = \$\$

Know the signs of bullying

Deal with bullies early

Strategies exist to deal with this

CALL CIRP!

